

## Clean Connections

Clean Connections is a utility which has been placed in the **Teacher Group** in Usernet. All teachers can use the Clean Connections utility. The purpose of this utility is to allow teachers to "clean the connection" of a student who has crashed his/her computer. In the past, students would often have to wait a minimum of ten minutes and often much longer to be able to re-login to the network if they crashed their computer. Running this new utility should eliminate this wait. For detailed instructions on how to use this utility please see below.

Using Clean Connections:

1. Make sure you are logged in to the school network as a teacher. Go to the Teacher Group and double click on the Clean Connections icon.



2. A black window will appear with a message indicating that all non-logged-in connections are being cleared and to please wait... Please be patient and allow the computer to go through the process. Depending on the size of your school this could take from 30 seconds to a couple of minutes.
3. When you see the following message displayed, "All scanned users have been cleared and are ready for use", the process has been completed.. At this point you can close this window using the X in the top right corner of the window. (In some schools this window may close automatically). Any student who was having trouble logging on because of the "too many users logged in simultaneously" error, should now be able to log on to the network.